

Survey Report



Post Close Survey - James Newcomb - Thursday June 5, 2014

How would you rate the level of service you received from us?

Excellent

How would you rate your level of satisfaction with the overall experience in dealing with us?

Very Satisfied

Would you mind providing a client testimonial about your overall experience?

This was our third refinance with DeAnza Capital over the years. We have always had excellent and personal service. Best of all, we have never encountered any surprises throughout the process. Everything always came through as promised!

Was there anything we could have done to improve the overall experience for you?

The level of service was what we have come to expect from DeAnza and there is no improvement needed! Jim and Suzanne keep the communication going so we stay informed throughout the entire process!

Would you be willing to recommend us to family members or friends?

Yes

We have been fortunate to meet reputable people in other businesses. Do you need a recommendation for a particular service or industry?

No

May we use your feedback from this survey as a client testimonial on marketing pieces?

Yes

JIM NELSON - LICENSE NMLS 77797 MLO-183830

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